

clear.  
simplified.  
your own.

## *Module 3: Being Understood In the Digital Era* the marketing and messaging class



# CLEAR COPY CHECKLIST

## EXERCISE #3

Use the following checklist to help you write clear copy.

## HELPFUL HINTS FOR CLEAR COPY

- Have you separated your content into clearly defined sections?
- Have you labeled your sections appropriately so people know where they are and what to expect? Examples:
  - The Overview
  - The Details
  - What You Get
  - Your Investment
  - How It Works
  - Next Steps
- Are you using bullet points to create delineation and emphasis?
- Is there a way to say what you mean more succinctly?
- Have you edited and removed extraneous information? (*Don't lose the feeling, but remove as much "fluff" as possible.*)
- Have you removed any technical language that might confuse the uninitiated?
- Are you using common vocabulary?
- Are you using everyday, conversational language?
- Have you integrated your message? Into your...
  - Offer names
  - Navigation menu name
  - Section titles
  - Buttons/Call-to-Action
  - Text, especially the features

- Are you using words that emphasize the feeling you want your potential customer to have?
- Are you connecting the dots for your reader? Is it obvious how one thing you speak about relates to the next? (*Err on the side of over-connecting. Make it obvious.*)
- Are you creating segues between ideas that flow and make sense?
- Are you staying on point? (*Different points are best put in different bullets, paragraphs, or sections.*)
- Is your copy about them? Is your sentence structure around “you” and “your” rather than “I” or “me”?

Example:

**Good:** This class will help **you** with **your** marketing and messaging.

**Less good:** In this class **I** will show you through the content **I** create the ins and outs of effective marketing and messaging.

- Have you integrated your message?
- Have you spoken to both the hopes and fears of your potential customer?
- Have you communicated benefits?
- Have you asked someone else to read you copy for clarity, comprehension, and readability?